

RETURN FORM

Our standard return policy states that if at any time within 30 days of receipt, you are not satisfied; you may return your unused product for an exchange or refund of the purchase price. Just fill out the form below and include it with your return. Please keep in mind:

- Sorry, we do not accept returns for clearance, closeout, special order items, bits, books, audio or videotapes, feed supplements, wormers or computer software.
- We do not refund your original shipping or return shipping charges.
- Make sure to include all pieces of the product including instruction manuals and warranty information.
- Without proper documentation (i.e., return form, invoice) your return may be delayed.

For more information on our return policy, please visit: www.countrysupply.com

Need Help?

Phone Customer Service:
800-862-1734
8 AM – 4:30 PM CST

Email us at:
customercare@countrysupply.com

Fax 888-262-3655
Mail Customer Care
PO Box 369
Louisiana, MO 63353

Step 1: List the items you are returning, the reason, and processing instructions

Check One

Order #	Item #	Product Description	Quantity	Reason Code	Exchange	Refund

Comments:

Reason Codes:

AL Arrived Too Late
AD Arrived Damaged
NP Not as Pictured
NE Not as Expected

OW Ordered Wrong Item
WR Wrong Item Received
DN Did Not Fit

PQ Poor Quality
DM Defective/Broken
MP Missing Parts

DO Duplicate Order
CH Changed My Mind
GR Gift Return

Step 2: List any items you want in replacement or exchange

Item #	Product Description	Size or Model	Color	Quantity	Price Each	Total

Step 3: Package the items and mail

- Wrap the package securely, using the box in which you received your order, if possible.
- Place your return address and order number on the package and address to: Country Supply, O.P.C.301 Sonoco Dr., Louisiana, MO 63353.
- UPS or USPS with insured service. We cannot assume responsibility for misdirected, damaged or lost shipments.